

DAVENPORT

Subaru of Orillia

Mr. Roy Gardner
Hercules Systems
95 West Hills Road
Huntington Station, NY 11746

Dear Roy,

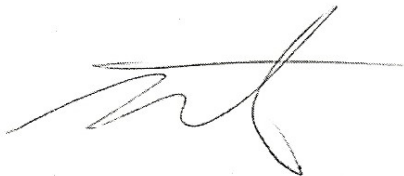
We recently purchased a Hercules 3000 car wash system and after using the system now for several months I wanted to let you know that we are very pleased.

The system has increased our performance and our customer's loves getting their vehicles washed and are happy with the quality of the wash. I'm extremely pleased not to have to worry about damaging any vehicles.

We have had a strong response with the upselling the wax sealant and can see that this will be a great profit center.

Your service team did a wonderful job with the installation and I feel strong about recommending a Hercules Car Wash System to any dealership that is concerned about increasing customer satisfaction and adding another profit area.

Yours truly,



Mike Davenport